

✓ Log in using your email address

The screenshot displays the eSAM website interface. At the top, a blue navigation bar contains the text 'eSAM', 'Downloads', 'User conditions', 'More information', 'Contact', 'Version', and two flag icons (Norwegian and British). The main content area features a large header with the text 'eSAM - External collaboration for Bane NOR' and a sub-header 'This is the Bane NOR external collaboration platform and BIM2Share'. Below this, there are several sections: 'What are you doing?' with sub-sections for 'Byggeweb P...' (Documents/data - for drawings, models and administration (Also known as Docia Project for...)), 'Byggeweb C...' (Registration - in the field on maps/drawings with... (Also known as Docia Capture for English speaking users)), 'Extended Workspace' (Portal - interface for Byggeweb Project and local machine/server. - ect files and models regardless of location.), and 'Arbeidsflyt/Workflow' (Workflow and work processes - ✓ VO ✓ DVO ✓ TQ (Technical queries) ✓ ... and more). A white login modal window is overlaid on the page, titled 'Login to Byggeweb/Docia'. It contains a 'Log in' heading, a blurred email input field, a 'Password' input field, a blue 'Log in' button, a checked 'Remember user name' checkbox, and links for 'Forgot username/password?', 'Get a user', and 'User conditions'. A 'Close' button is located at the bottom right of the modal.

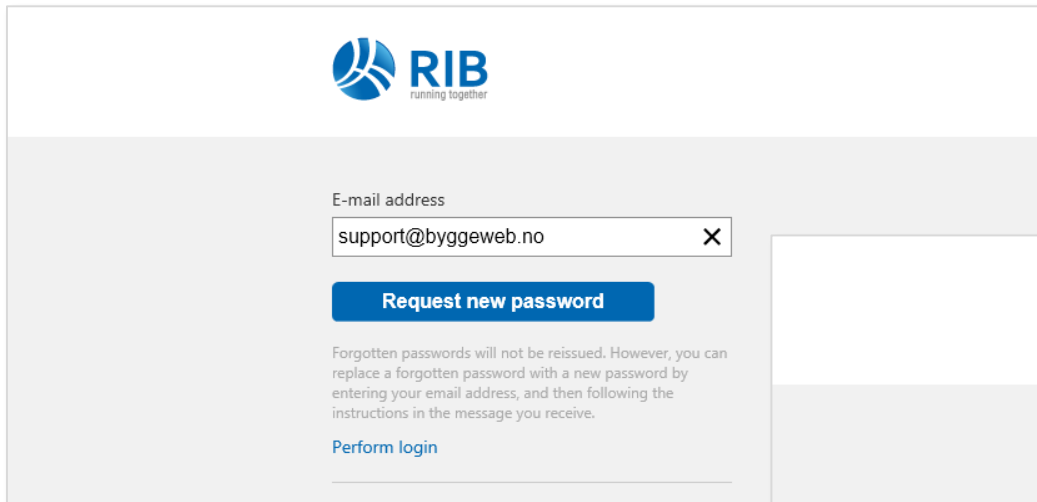


## ✓ Forgot your password?

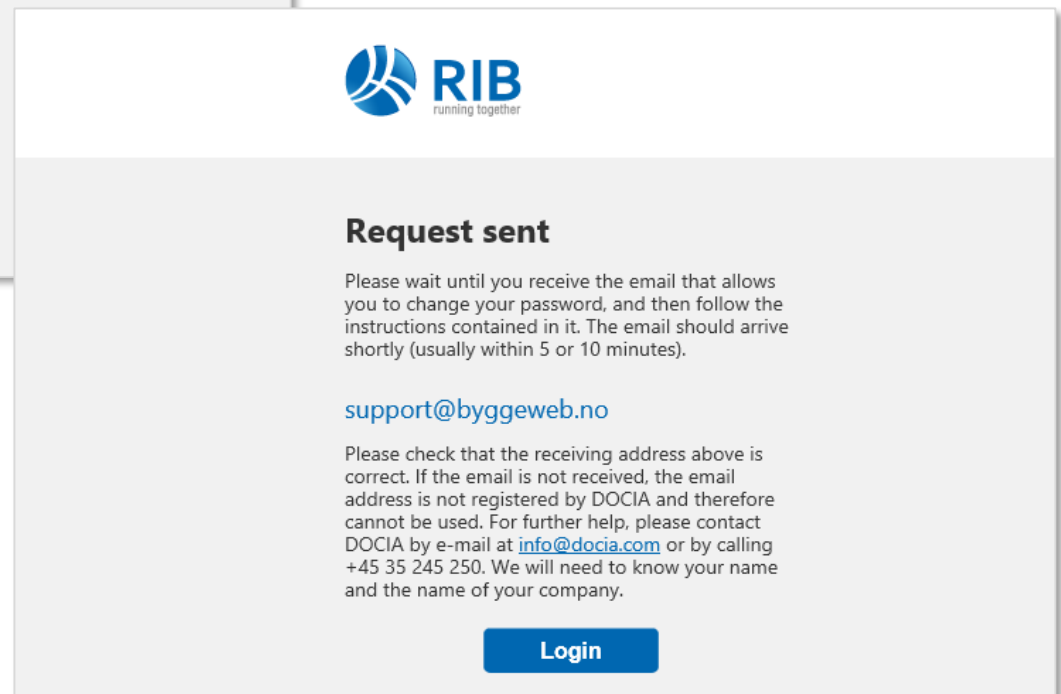
The screenshot shows the eSAM website interface. At the top, there is a navigation bar with links for 'Downloads', 'User conditions', 'More information', and 'Contact'. The main header area contains the text 'eSAM - External collaboration for Bane NOR' and 'This is the Bane NOR external collaboration platform and BIM2Share'. Below this, there are several sections: 'What are you doing?', 'Byggeweb Portal' (for drawings, models, and administration), 'Extended Workspace' (portal for project and local machine/server), and 'Arbeidsflyt/Workflow' (workflow and work processes). A modal dialog box titled 'Login to Byggeweb/Docia' is overlaid on the page. It contains a 'Log in' section with a username field, a password field, a 'Log in' button, and a checked 'Remember user name' checkbox. A blue box highlights the 'Forgot username/password?' link. Other links in the dialog include 'Get a user' and 'User conditions'. A 'Close' button is at the bottom right of the dialog.



- ✓ Enter your email address
- ✓ Click the «Request new password» button



The screenshot shows the RIB logo at the top left. Below it is a form with the label "E-mail address" and a text input field containing "support@byggeweb.no". To the right of the input field is a small "X" icon. Below the input field is a blue button labeled "Request new password". Underneath the button is a paragraph of text: "Forgotten passwords will not be reissued. However, you can replace a forgotten password with a new password by entering your email address, and then following the instructions in the message you receive." Below this text is a blue link labeled "Perform login".



The screenshot shows the RIB logo at the top left. Below it is the heading "Request sent" in bold. Underneath is a paragraph of text: "Please wait until you receive the email that allows you to change your password, and then follow the instructions contained in it. The email should arrive shortly (usually within 5 or 10 minutes)." Below this text is a blue link labeled "support@byggeweb.no". Underneath the link is another paragraph of text: "Please check that the receiving address above is correct. If the email is not received, the email address is not registered by DOCIA and therefore cannot be used. For further help, please contact DOCIA by e-mail at [info@docia.com](mailto:info@docia.com) or by calling +45 35 245 250. We will need to know your name and the name of your company." At the bottom of the page is a blue button labeled "Login".

- ✓ What if the email address isn't registered?  
Try with an email alias or contact Byggeweb Support

Contact:

Byggeweb Support



[support@byggeweb.no](mailto:support@byggeweb.no)



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